



Refund Policy

Effective Date: July 10, 2025

Refund Policy for glassmenllc.com

At glassmenllc.com, we are committed to delivering exceptional customer service and ensuring your satisfaction with our products. We understand that purchasing decisions can vary, and we strive to accommodate our customers' needs.

1. General Refund Policy

We want you to be completely satisfied with your purchase. If you are not satisfied for any reason, please contact our customer service team within seven (7) days of receiving your order. We will work with you to address your concerns and determine the best resolution.

2. Vendor-Specific Refund Terms

Due to the diversity of our product offerings and the various vendors we partner with, refund terms may vary based on the specific product solution you purchased. Each vendor may have its own policies regarding returns and refunds. Please refer to the product description or contact our customer service for detailed information about the refund terms applicable to your specific purchase.

3. Process for Refund Requests

To initiate a refund request, please reach out to our customer service team at sales@glassmenassocllc.com or call us at 816-739-8694. Please provide your order number and a brief description of the reason for your request. Our team will guide you through the process and inform you of any vendor-specific requirements.

4. Exclusions

Certain products may be non-refundable or subject to specific terms. These may include:

- Products that have been opened or used
- Custom or personalized items

5. Customer Service Commitment

Our goal is to provide you with a seamless shopping experience. If you have any questions or concerns about our refund policy or need assistance, please do not hesitate to reach out. We are here to help and will do our best to resolve any issues promptly.

Thank you for choosing Glassmen & Associates, LLC. We appreciate your business and look forward to serving you!